



Shape The Vision: Have Your Say on the Future of Nottingham City Library Services

Nottingham City Council faces a difficult situation and must make significant financial savings across its services. Nottingham City Libraries need to save £1.5 million over the next 2 years. This amounts to just over 38% of the library services' existing budget. It's a huge challenge, one that demands a change to how library services are delivered to the residents of Nottingham.

The first Council budget consultation was held December 2023 – January 2024 and included a proposed 'Review of Library Services'. This has informed the development of the proposal to transform Nottingham City Libraries and make the significant financial savings required to make the service more cost-effective whilst still maintaining the Council's legal duty (Public Libraries and Museums Act 1964) to provide a comprehensive and efficient library service for all persons who live, work or study in the area.

These proposals will be open to public consultation for 12 weeks from Tuesday 28 May 2024.

Before you start the survey, please read more about the library proposals and find the answers to FAQs at: <https://www.nottinghamcitylibraries.co.uk/shape-the-vision>

Your voice matters:

- No decisions have been made. Responses to this consultation will be considered before any decisions that Nottingham City Council will take about the future of Nottingham City Libraries.
- Our 12-week consultation will involve working with organisations and networks across the city to ensure everyone has the opportunity to engage both digitally and in person.
- The Council invites residents, organisations and partners to propose alternative suggestions to help us meet our budget savings.

If you have any questions, would like any more information or would like this survey in an alternative format, you can contact us at engage@nottinghamcity.gov.uk

Please do not disclose personally identifiable information in your response.

How do you use the Nottingham City Council Library service?

1. I am completing this survey as...

- A member of the public
- A Nottingham City Council employee
- The official response of an organisation

2. If you selected "The official response of an organisation". Please tell us which Organisation are you responding on behalf of?

3. Are you a Nottingham City Library member?

- Yes
- No
- Not sure

4. How often do you visit a library in Nottingham?

- More than once a week (**Go to Q5**)
- Once a week to once a month (**Go to Q5**)
- Monthly (**Go to Q5**)
- Every few months or once a year (**Go to Q5**)
- I've not visited in more than a year (**Go to Q7**)
- I never visit (**Go to Q7**)
- I use the Home Library Service (**Go to Q12**)
- I mainly use the library online (**Go to Q7**)

If you answered: "More than once a week", "Once a week to once a month", "Monthly", "Every few months or once a year" please go to **question 5**.

If you answered: "I've not visited in more than a year" or "I never visit" or "I mainly use the library online" please go to **question 7**.

If you answered: "I use the home library service" please go to **question 12**.

5. If you visit the library, which library services do you use most often? (Tick all that apply)

- Borrow books and other materials at the library
- Read eBooks and/or eAudiobooks
- Read eNewspapers and /or eMagazines online
- Meet my friends
- Use the library as a place to study or do homework
- Go to an event or activity for adults
- Go to an event or activity for children
- Use a library computer
- Use library Wi-Fi
- Print or photocopy
- Get information or advice
- Find out about Nottingham history (Local Studies)
- To use Business and Intellectual Property Centre (BIPC) services
- To use Nottingham Performing Arts Library (NPALs) services
- Attend community group and/ or other meetings in the library meeting rooms
- Other (Please Specify)

6. What is the most important reason for you using the library service?

Please select at most 3 options.

- A good choice of books and other materials to borrow from the library
- A place to meet my friends
- To go to a library event
- To have library staff on hand to help and give advice
- To get me out of the house and meet people
- To have a a quiet place to read, study or do homework
- To use the free computers
- To use the free Wi-Fi
- A good range of online library resources such as eBooks, eNewspapers, eAudiobooks etc
- To use services provided by other organisations
- A place to hold our own events (room hire/ exhibitions)
- A safe place to keep warm
- Other (Please specify)

Only answer Questions 7, 8 and 9 if you answered, 'I've not visited the library in more than a year', 'I never visit the library' or 'I mainly use the library online' to Question 4.

7. What are the main reasons you do not visit a library in Nottingham? (Tick all that apply)

- I can find what I want on the Nottingham City Libraries website
- I can find what I need online
- I buy the books I want to read
- The opening hours aren't convenient for me
- I don't see any events that I would want to attend at libraries
- They don't have the range of books/ materials that interest me
- I've not felt welcome when I've visited
- It is difficult for me to get to a library
- Libraries don't have the services I want
- Other (Please Specify)

How strongly do you agree or disagree with the following statements?

8. How strongly do you agree with the following statements?

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I prefer to read eBooks rather than printed books	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I used to visit a library but it's not open at a convenient time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Is there another reason you don't visit a Nottingham City Library? If so, please tell us below:

10.If you visit the library which library have you visited in the last year? (Tick all that apply)

- Aspley
- Basford
- Bilborough
- Bulwell Riverside
- Clifton
- The Dales Centre
- Hyson Green
- The Meadows
- Nottingham Central Library
- Radford-Lenton
- Southglade Park
- St Ann's Valley
- Strelley Road
- Wollaton
- None – it's been over a year since I visited a library

11.How do you usually travel to your preferred library?

- I walk
- By car
- By bus
- By tram
- By bicycle/ebike/escooter
- By taxi
- On a mobility scooter
- Other

How will the proposal affect you?

Under this proposal, the number of libraries would reduce from 15 to 11. This potentially would mean the closure of four libraries – Aspley, Basford, Bilborough, and Radford-Lenton.

In addition, the proposal includes reducing opening hours across the remaining 11 libraries, reducing staff numbers and lowering how much we spend on books, IT and operating costs. We expect these proposed measures to save £1.5 million, allowing the Council to keep a library service that benefits the greatest number of people.

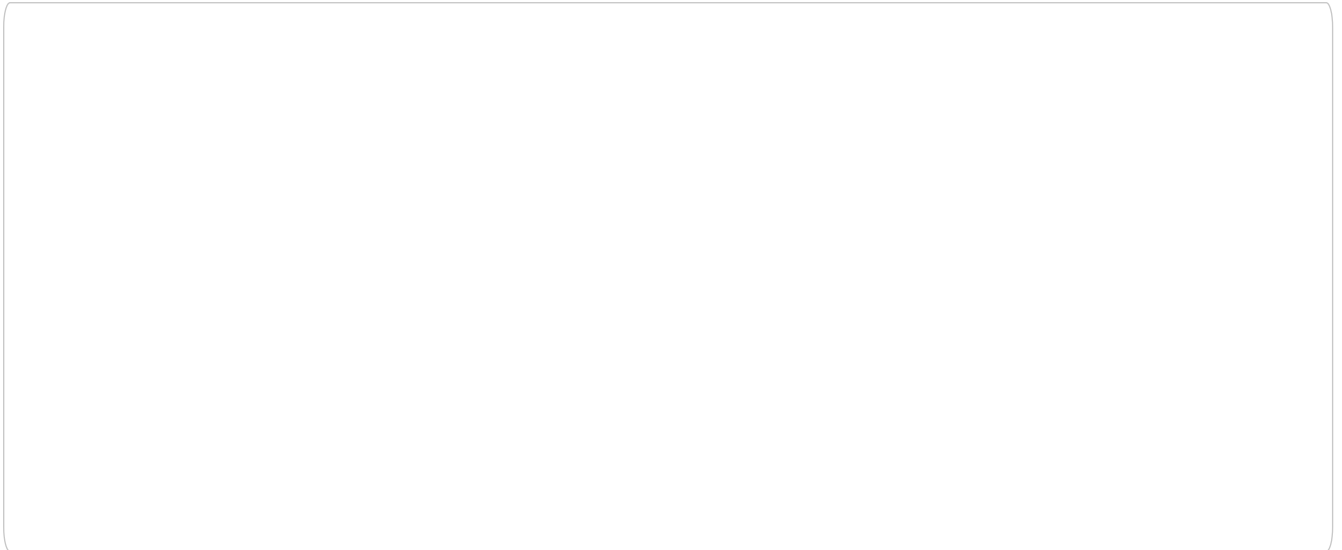
Please see details of new proposed opening hours:

<https://www.nottinghamcitylibraries.co.uk/shape-the-vision-opening-hours-proposal>

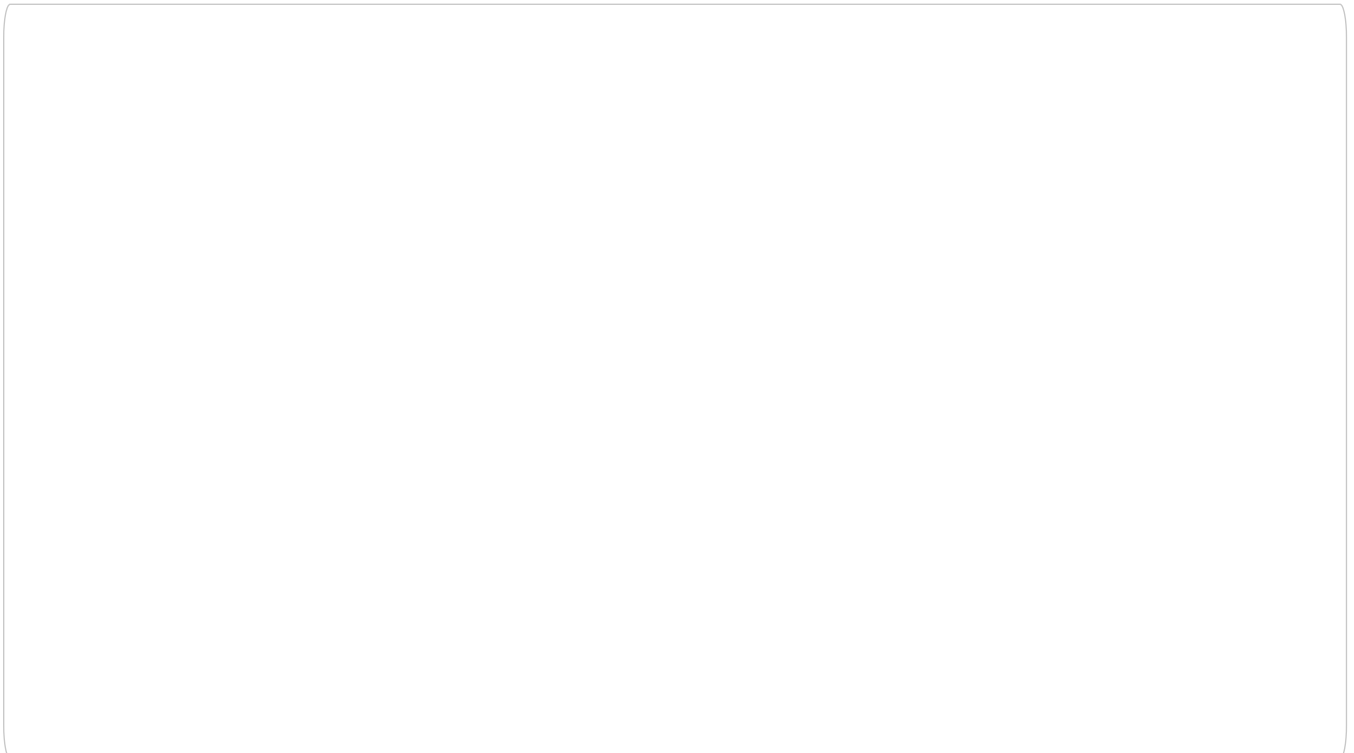
12. What impact would the proposal have on your ability to do the following:

	It will make it much easier	It will make it a little easier	It won't make much difference	It will make it a little harder	It will make it much harder	Not sure
Visit a library close to where you live, work or study	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Visit a library at a convenient time for you	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access other council services or community activities at the library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. What comments do you have about the impact of the proposed closing of Aspley, Basford, Bilborough and Radford-Lenton libraries?



14. What comments do you have about the impact of the proposed reduced opening hours across the libraries?



Seeking Innovative Solutions

We know that the best ideas often come from our communities. Therefore the Council invites you to propose alternative suggestions to help us meet our budget savings.

15. What other suggestions do you have to improve library services without additional cost to the council? *(For example are you part of a community group who might be interested in taking on the running of a library?)*

Equalities monitoring

Equalities monitoring enables the Council to check that everyone in the city is accessing the services to which they are entitled and that no-one is being unlawfully discriminated against. Information provided will be treated confidentially and in accordance with the Data Protection Act 1998 and only used to ensure that everyone is treated fairly.

All questions are voluntary and whether you choose to respond to some, none or all will not make any difference to the service you receive. However, answering as many questions as possible will help us to ensure that our services are fair and accessible to all.

16. Which of the following best describes you?

- Male
- Female
- Prefer not to answer

17. Is this the same as your gender at birth?

- Yes
- No
- Prefer not to say

18. Which of the following best describes you?

- Under 16
- 16-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+
- Prefer not to say

19. Which of the following best describes you?

- I consider myself to be disabled
- I consider myself to **not** be disabled
- Prefer not to say

Which of the following options best describes you?

- Arab
- Asian or Asian British - Bangladeshi
- Asian or Asian British - Chinese
- Asian or Asian British - Indian
- Asian or Asian British - Kashmiri
- Asian or Asian British - Other
- Asian or Asian British - Pakistani
- Black or Black British - African
- Black or Black British - Caribbean
- Black or Black British - Other
- Mixed - White & Asian
- Mixed - White & Black African
- Mixed - White & Black Caribbean
- Mixed - Other
- White - English, Welsh, Scottish, Northern Irish, British
- White - Gypsy Traveller
- White - Irish
- White - Other
- Prefer not to say
- Other (Please Specify)

20. Which of the following best describes you?

- Bisexual
- Gay Man
- Gay Woman/Lesbian
- Heterosexual / Straight
- Prefer not to say

Other

21. Which of the following best describes you?

- Agnostic
- Atheist
- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- None
- Pagan
- Sikh
- Prefer not to say

Other

Thank you for completing the survey, please return to a member of the library staff.